



We can provide interpreters for a variety of languages, information in larger print or other formats (e.g. audio) - please call us on 01932 723553.

To use the Text Relay service, prefix all numbers with 18802.

اگر نیاز به ترجمہ دارید، لطفاً با شماره 01932 723553 تماس بگیرید۔

ने उगाहूँ उजममे दी लेख वै उं विरथा वरवे इस नंघर उे बेन वरवे: 01932 723553

اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723553 پر رابطہ کریں

Se precisa de uma tradução por favor contacte: 01932 723553

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553

यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553

Jeżeli chcemy, aby te informacje w innym języku, proszę zadzwonić 01932 723553

Ashford Hospital
London Road
Ashford, Middlesex
TW15 3AA
Tel: **01784 884488**

St. Peter's Hospital
Guildford Road
Chertsey, Surrey
KT16 0PZ.
Tel: **01932 872000**

Website: www.ashfordstpeters.nhs.uk

The Children's Diabetes Service

Ashford Hospital

Transition to adult services - This normally occurs when the child reaches 16-17 years of age

Further Information

We endeavour to provide an excellent service at all times, but should you have any concerns please, in the first instance, raise these with the Matron, Senior Nurse or Manager on duty. If they cannot resolve your concern, please contact our Patient Advice and Liaison Service (PALS) on 01932 723553 or email pals@asph.nhs.uk. If you still remain concerned please contact our Complaints Manager on 01932 722612 or email complaints@asph.nhs.uk

Author: Anne Lyddall

Department: Children's Services

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Office Hours: (excluding Bank Holidays)

Monday and Wednesday 12 noon to 20.00pm

Tuesday, Thursday and Friday 09.00am to 17.00pm

Urgent out of hours advice - If you require urgent diabetes advice outside of my working hours, (which includes Bank Holidays) please telephone St Peter's Hospital (**01932 872000**) and ask the switchboard operator to bleep the Paediatric Registrar on-call.

Catherine Jenkins - Senior Paediatric Dietician

Telephone 01932 722 202 during office hours

E-mail Catherine.Jenkins@asph.nhs.uk

Annual Leave - Cover is provided by Deputy Sister Heather Oldfield, Diabetes Link Nurse

Office hours, telephone and pager telephone numbers as given above.

Additional information may be obtained by logging on to www.diabetes.org.uk

The Children's Diabetes Service

Ashford Hospital

Introduction

As a team, and working in partnership with parents, we will strive to deliver a high standard of specialist care for children with diabetes.

We recognise that children require individual, holistic care in order to help them achieve and maintain good diabetes management.

The Children's Diabetes Team

The following are members of the hospital based health care team who will work together with you to help provide the best possible care for your child:

Dr Gillian Baksh
Consultant Paediatrician

Dr Shallini Bahl
Consultant Paediatrician

Sister Anne Lyddall
Paediatric Diabetes Nurse Specialist

Catherine Jenkins
Senior Paediatric Dietician
also
Heather Oldfield (Deputy Sister)
Diabetes Link Nurse

The Children's Clinical Psychology Team

Dr Claire Gates
Clinical Psychiatrist

Podiatrist (chiroprapist) Service (Telephone 01932 722752)

Play Specialist Team

Out-Patient Service

The Children's Out-patient Department can be found on Merlin Children's Unit, 1st floor, West Entrance, Ashford Hospital

Receptionist is available on **01784 884 396**

Your child's diabetes management will be formally reviewed by the team every 3-4 months. Please feel free to raise any relevant concerns at this time.

Remember to bring the blood sugar diary.

Occasionally, as a learning experience, other doctors and nurses attend the clinic.

We will aim to inform you if this is the case.

Home Visits

The diabetes nurse may visit you at home to give advice and support. She can also visit your child's school, club etc., in order to give specialist advice to your child's carers.

Parents' Support Group

Meetings are held every 3 months, on a Saturday afternoon, on Oak Ward, St Peter's Hospital

Occasional evening meetings are organised for outside speakers.

Further Information

Continuing care and support is given via telephone contact.

Who to contact for advice

Anne Lyddall, Paediatric Diabetes Nurse Specialist

Telephone - for routine calls office **01932 723314** Messages can be left on the answer phone.

Pager – **07623 914 265**

For more urgent contact, please leave a message with the operator and remember to include your telephone number.

NB: A pager does not store messages when turned off.

E-mail Anne.Lyddall@asph.nhs.uk